Your Inspection and You

A brief guide on working with your regulators to protect public health & the environment and foster collaborative relationships

Katherine Phillips Solid Waste Inspector and Compliance Officer March 5, 2020 EPAZ Conference



Presentation Roadmap

- Introduction
- ADEQ Background
- Inspections 101
 - Pre-Inspection
 - Field Time
 - Post-Inspection
- Enforcement
 - Informal vs Formal Enforcement
 - Enforcement Escalation
- Conclusion & Questions





Introduction



Katherine Phillips

Education and Professional Background

- Bachelor of Science in Sustainable Ecosystems
- Master of Sustainable Solutions
- City of Tempe Environmental Services
- Water Infrastructure Finance Authority
- Solid Waste Inspector & Compliance Officer

Contact Information:

phillips.katherine@azdeq.gov Office: (602) 771 - 4183 Cell: (602) 509 - 1172



ADEQ MISSION

Our Mission

Our mission is to protect and enhance public health and the environment in Arizona. To achieve this, we administer the state's environmental laws and delegated federal programs to prevent air, water and land pollution and ensure cleanup.





Agency Overview



As an environmental agency, we help businesses understand and comply with environmental regulatory requirements and promote positive environmental practices.

ADEQ focuses on two measurements to evaluate success with this goal¹:

- 1. Decrease return to compliance timeframe by 50% over 5 years.
- 2. Increase the number of facilities in compliance at the time of inspection by 50% over 5 years.





Compliance actions *can* start with a **field inspection**, a **file review**, or a **complaint**.

ADEQ can take informal or formal action against a facility and its owner if deficiencies are found during an inspection.

Informal Enforcement	Formal Enforcement
Notice of Opportunity to Correct Deficiencies (NOC)	Consent Order
Notice of Violation (NOV)	Compliance or Abatement Order





Issue Permits

Provide compliance assistance

Conduct inspections

Provide corrective action

Pre Inspection

Inspector Goal:

To understand the **compliance history** of a facility, prepare **necessary equipment and documents**, and contact the Responsible Party (RP) with **the Pre-Inspection Notification**.

Customer Goal:

To understand the **expectations of the inspector**, review the **Pre-Inspection Notification**, and gather any and all **necessary documentation**.



Pre-Inspection Objectives

- To understand a facility's compliance history.
- Obtain a facility's Responsible Party (RP) contact information.
- Prepare documents and materials required for inspection.
- Schedule inspection.





Facility & Company Information

- Verify the physical and mailing address.
- Verify the on-site contact for inspections.
- Verify a phone number and email address.



Douglas A. Ducey, Governor Arizona Department of Environmental Quality



Misael Cabrera Director

Solid Waste Field Inspection Report

	Company Name: Stark Industries	Inspection Report ID No.: 33333		
	Facility Name: Tony Stark's Lab Facility ID No.: 12345 Responsible Party ID No.: 6789	Inspector(s): Katherine Phillips		
	County: Maricopa	Arrival Date: 1/27/2020		
X	Physical Location: 123 W Avenger Avenue, Phoenix, AZ 85251			
	Mailing Address: 555 E Pepper Potts Street, Tempe, AZ 85282	Reason for Inspection: ⊠ Routine Inspection □ Follow-Up		
	Onsite Contact Person/Title: Tony Stark, Iron Man	□ Complaint Complaint No.:		
	Onsite Contact Person's Phone No.: (555) 555-5555	□ Other:		
-	Onsite Contact Person's E-Mail: tonystark@starkindustries.com	Place Type: Waste Tire Collection Site/Outdoor Used Tire Site		
	Inspection Report Issued: Choose an item.	Facility Initial: ADEQ Initial:		
	Results of Inspection: No deficiencies were noted during the course of the inspection. No ADEQ action will result from this inspection Follow-up action is needed; please submit the requested documentation, which is detailed on the Choose an item. Potential deficiencies were noted during the course of the inspection. Additional correspondence regarding this inspection may be forthcoming.			
	Summary of Inspection: Click here to enter text.			
	Attachments: Notice of Inspection Rights Small Business Bill of Rights Waste Tire Collection Site/Outdoor Used Tire Site Photograph Log			







Results of Inspection

- RP and Inspector both initial the cover page during the inspection.
- Inspection Reports can be issued via email, mail, or hand delivery.
- Results of the Inspection are always included up-front.
- Summary of Inspection is a narrative summary of the inspection process.

Douglas A. Dusov

Governor

Arizona Department of Environmental Quality

Solid Waste Field Inspection Report



lisael Cabrera/ Director

Compa Name: Stark Industries Inspection Report ID No.: 33333 Facility Name: Tony Stark's Lab Facility ID No .: Inspector(s): Katherine Phillips Responsible Party ID No.: 6789 County: Maricopa Arrival Date: 1/27/2020 Physical Location: 123 W Avenuer Avenue, Phoenix, AZ 85251 Reason for Inspection: Mailing Address: 555 E Pepper Potts Stre Tempe, AZ 85282 Routine Inspection □ Follow-Up □ Complaint Contact Person/Title: Onsite Complaint No.: Tony Star Iron Man □ Other: Person's Phone No.: **Onsite Contac** (555) 555-5555 **Onsite Contact Perso** E-Mail: Place . pe: Waste Tire Collection Site/Outdoor Used Tire Site tonvetark@starkindustri Inspection Report Issued: Choose an item. Facility Initial: ADEQ Initial: Results of Inspection: No deficiencies were noted during the course of the inspection. No ADEQ action will result from this inspection Follow-up action is needed; please submit the requested documentation, which is detailed on the Choose an item. Potential deficiencies were noted during the course of the inspection. Additional correspondence regarding this inspection may be forthcoming. Summary of Inspection: Click here to enter text. Attachments: Notice of Inspection Rights Small Business Bill of Rights Waste Tire Collection Site/Outdoor Used Tire Site Photograph Log





ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY NOTICE OF INSPECTION RIGHTS

FACILITY INFORMATION	ADEQ INFORMATION
Facility Name (Customer): Tony Stark's Lab	Date of Inspection: 1/27/2020
Facility Location (Place): 123 W Avenger Avenue, Phoenix, AZ 85251	County: Maricopa
	Inspector: Katherine Phillips
Mailing Address: 555 E Pepper Potts Street, Tempe, AZ 85282	Telephone:
	Accompanied by:
Responsible Party: 6789	
On-Site Representative: Tony Stark	ADEQ Follow-up Contact: /Additional Contact:
Title: Iron Man	Michelle Ogburn, Waste Inspections and Compliance Unit
Telephone: (555) 555-5555	Title: Manager
Email: tonystark@starkindustries.com	Telephone: (602) 771-6623
 explained: That the purpose of the inspection is to determine: Compliance with Title 49 of the Arizona Revised Statutes, Title 18 of the Arizona Revised Statutes: Title 44, Chapter 9 & Title 49, Chapter 4 Arizona Revised Statutes: Title 44, Chapter 9 & Title 49, Chapter 4 Arizona Revised Statutes: Title 18, Chapter 13 Permit/Agreement Number: Qualification for a license issued pursuant to: Arizona Revised Statutes: Title 44, Chapter 9 & Title 49, Chapter 4 Arizona Revised Statutes: Title 44, Chapter 9 & Title 49, Chapter 4 Arizona Revised Statutes: Title 44, Chapter 9 & Title 49, Chapter 4 Arizona Revised Statutes: Title 44, Chapter 13 That this inspection is conducted pursuant to the authority granted in Arizon Arizona Revised Statutes: Title 49, Chapter 1 & Title 49, Chapter 4 Arizona Revised Statutes: Title 49, Chapter 1 & Title 49, Chapter 4 Arizona Revised Statutes: Title 49, Chapter 1 & Title 49, Chapter 4 Arizona Revised Statutes: Title 49, Chapter 1 & Title 49, Chapter 4 Arizona Revised Statutes: Title 49, Chapter 1 & Title 49, Chapter 4 Arizona Revised Statutes: Title 49, Chapter 1 & Title 49, Chapter 4 Arizona Revised Statutes: Title 49, Chapter 1 & Title 49, Chapter 4 Arizona Revised Statutes: Title 49, Chapter 13 Permit/Agreement Number: That the state shall not be barred by the statutes of limitations of actions, ac A.R.S. § 12-529 concerning certain claims based on navigability of watercours must commence an action within 5 years after the date the claim first accrued. Possible applicability of Small Business Bill of Rights pursuant to Arizona That the fee for this inspection is: No fee for the inspection 	na Revised Statutes § 49-104(B)(8) and/or: cording to A.R.S. § 12-510, except as provided in es. According to 28 U.S.C. § 2462, the U.S. government Revised Statutes § 41-1001(21) eg.state.az.us/ArizonaRevisedStatutes.asp while the
Arizona Administrative Code (A.A.C.) can be found at <u>www.azsosaz.gov/publ</u> While I have the right to refuse to sign this form, the ADEQ representatives ma	
□ I have read this notice and discussed any questions or concerns with the A Business Bill of Rights	DEQ representatives and I have received the Small
Signature of Regulated Person or Authorized On-Site Represent	
The regulated person or authorized on-site representative refused to sign.	
	Iron Man
Name of Regulated Person or Authorized On-Site Representat	
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 The regulated person or an authorized on-site representative was not presentative. 	ent at the facility. 1/27/2020

Inspection Rights

I understand that I can accompany the ADEQ representative(s) on the premises, except during confidential interviews

I understand that I have right to, on request:

- Copies of any original documents taken during the inspection, and that ADEQ will provide copies of those documents at ADEQ's expense;
- A split of any samples taken during the inspection, if the split of the samples would not prohibit an analysis from being conducted or render an analysis inconclusive;
- Copies of any analysis performed on samples taken during the inspection and that ADEQ would provide copies of this analysis at ADEQ's expense;
- Copies of any documents to be relied on to determine compliance with licensure or regulatory requirements if the agency is otherwise permitted by law to do so.

I also understand that:

- > Each person who is interviewed by an ADEQ inspector during the inspection must be informed that:
 - 1) Participation in an interview is voluntary, unless legally compelled to participate;
 - They have the right to have an attorney or other experts in their field present during the interview to represent or advise the regulated person;
 - The ADEQ inspector may not take any adverse action or treat less favorably or draw any inference as a result of the regulated person's decision to be represented by an attorney or advised by any other experts in their field;
 - 4) Statements made by the person may be included in the inspection report; and
 - They have the right to 24 hours to review and revise any written witness statement drafted by the ADEQ inspector on which the ADEQ inspector requests that person's signature.
- If the information and documents provided to the ADEQ inspector become a public record, trade secrets and proprietary and confidential information may be redacted, unless the information and documents are not confidential pursuant to statute.
- Each person interviewed during the inspection must be informed that statements made by the person may be included in the inspection report;
- Each person whose conversation is tape recorded during the inspection must be informed that the conversation is being tape recorded;
- If an administrative order is issued or a permit decision is made based on the results of the inspection, I have the right to appeal that administrative order or permit decision. I understand that my administrative hearing rights are set forth in Arizona Revised Statutes § 41-1092 et seq. and my rights relating to an appeal of a final agency decision are found in Arizona Revised Statutes § 12-901 et seq;
- If I have any questions or concerns about this inspection, I may contact the person listed as the ADEQ Follow-up Contact on the front of this form; ADEQ's Ombudsman at (602) 771-4322 (toll free inside Arizona at (800) 2345677, extension, 771-4322); or the Arizona Ombudsman-Citizens' Aid office at (602) 277-7292 (toll free at (800) 872-2879);

If I have any questions concerning my rights to appeal an administrative order or permit decision, I may contact ADEQ's Office of Administrative Counsel at (602) 771-2212 (toll free inside Arizona at (800) 234-5677, extension 771-2212).

Anatomy of an Inspection





Waste Programs Division, Solid and Hazardous Waste Section Solid Waste Unit 1110 West Washington Street, Phoenix, Arizona 85007 (602) 771-4673 (800) 224-5677 ext. 771-4673

Waste Tire Collection Site (WTCS) and Outdoor Used Tire Site (OUTS) Inspection Report

The Types: Car / Light Truck Large Truck Off-Road Other The Types: Car / Light Truck Large Truck Off-Road Other 1 Is the site funded through the state tire grant program? Y: [] 2 Is this a County designated WTCS established pursuant to A.R.S. § 44-1304(B)? Y: [] 3 Is there a fee for disposal? Y: [] 3 Is there a fee for disposal? Y: [] 3 Is there a fee for disposal? Y: [] 3 Is there a fee for disposal? Y: [] 3 Is there a fee for disposal? Y: [] 3 Is there a fee for disposal? Y: [] 4 Is a daily log, three received shipped, kept and up to date? Y: [] 5 Is access restricted? Y: [] 6 Is there a gate attendant present? Y: [] 7 Does the site store more than 100 used tires? Y: [] 7 Is obsiding present? Y: [] 8 Does the site store more than 500 waste thres? Y: [] 9 Are directions given to customers? Y: [] 10 Is ponding present? Y: []<	
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] N:□
2.1 Are nermitted smoking areas in excess of 50 feet from tire storage? Y: □ Y: □] N:□
] N: 🗆

Pre-Inspection Notification



ADEQ Solid Waste Inspection | Tony Stark's Lab



Dear Tony Stark,

As a courtesy, you are being informed that ADEQ will be conducting a routine inspection of **Tony Stark's Lab** located at **123 W. Avenger Avenue, Phoenix, AZ 85251**. Attached in this email, you will find the Inspection Checklist for **Waste Tire Collection Site/Outdoor Used Tire Site** which will be used during this inspection. You are encouraged to review these checklists so you are aware of the areas that will be inspected. For more information, please refer to our <u>ADEQ Waste Programs Website</u>.

A confirmation receipt of this email would be greatly appreciated. In the meantime, please do not hesitate to contact me if you have any questions or concerns. We look forward to meeting you. Have a wonderful day!

Solid Waste Program	Solid/Haz Waste Events and Meetings
Composting	azdeq.gov



Review Checklist provided in pre-notification



Conduct a facility walkthrough to understand your status



Contact inspector with <u>any</u> questions

Day of Inspection

Inspector Goal:

To understand the **current state** of a facility, conduct a **visual inspection** and **document** review, and provide **compliance assistance**.

Customer Goal:

To **be available** for the inspector, provide **necessary documentation**, and work with ADEQ to resolve any **potential deficiencies**.

Inspection Objectives

- Conduct a safe and efficient inspection.
- To understand a facility's current compliance status.
- Verify RP information is correct and up-to-date.
- Document any potential deficiencies.





Opening Conference

What will the Inspector do?

- Present ADEQ photo identification
- Review and complete the Notice of Inspection Rights (NOIR) form with the on-site representative.
- Obtain the on-site representative's signature on the NOIR.
 - (1) If the **on-site representative refuses to sign but will allow the inspection to continue**, this decision is noted on the form.
 - (2) If the **on-site representative refuses entry**, the inspector will vacate to a public ROW and will contact their supervisor for next steps.
 - (3) If **no one is present on-site**, the inspector may proceed with inspection if it is determined to be safe and reasonable.
- Begin interview and documentation review





Opening Conference





What should the customer do?

- Have an on-site representative available to meet the inspector.
- Review any safety requirements of your facility with the inspector.
 - All inspectors have their own set of Personal Protective Equipment (PPE). Please inform the inspector of any required and/or recommended PPE.
 - Have any necessary documentation available for review.
- Ask questions!

Visual Inspection



What is a visual inspection?

- A walkthrough of the facility, usually accompanied by the on-site representative.
- The inspector will follow a relevant checklist for permitted entities, if applicable.
- The customer should feel free to ask questions during the process.
- The inspector will identify any potential deficiencies.



Exit Conference

What will the Inspector do?

- Review any potential deficiencies.
- Field issue the inspection report via email, if possible.
 - Any potential deficiencies will be documented in the inspection report. The inspector will also document any deficiencies that were corrected by the end of the inspection.
- Field issue an Exit Debriefing or Notice of Opportunity to Correct Deficiencies (NOC), if applicable.



Exit Conference





What should the customer do?

- Have an on-site representative and official representative available to meet the inspector, if possible.
- Correct any deficiencies that can be addressed before the end of the inspection, if possible.
- Ask questions about potential deficiencies to ensure complete understanding of the corrective actions needed.

Post Inspection

Inspector Goal:

To provide the **inspection report**, determine **level of enforcement** (if any), and **update** facility record.

Customer Goal:

To **review** the inspection report and work with ADEQ to resolve any **potential deficiencies.**



Post-Inspection Objectives

- Provide all necessary documentation to RP.
- Work with facilities to address any documented deficiencies.
- Update facility record, if applicable.
- Review potential enforcement.





The enforcement action matrix is designed to be used as a tool and not intended as strict protocol. ADEQ's goal is to list all deficiencies on one notice, whether that is an NOC or an NOV. The highest level of violation dictates the type of informal enforcement to be issued.

No Enforcement

- No risk to the environment or public health.
- Facility is in compliance at the time of inspection.

Yellow Enforcement

- Lowest environmental or human health risk.
- NOC is usually field issued.
- Unit managers approve officeissued NOCs.

Orange Enforcement

- Moderate environmental or human health risk.
- Discretionary on issuing NOC or NOV.
- Section Manager must be consulted.

Red Enforcement

- Most severe environmental or human health risk.
- NOV recommended.
- Division
 Director must approve.



What is an NOC?

- Describes the facts known to ADEQ at the time the NOC is issued.
- Cites the laws or rules that ADEQ relies on for the alleged noncompliance.
- Provides the RP an opportunity to resolve the violation(s) or deficiency(ies) on its own, for no more than 180 calendar days.

ENVIRON	na Depai of nmental	rtment Quality	AND	ATTENDED OF	
Douglas A. Ducey Governor				Cabrera ector	
Follow-Up ADEQ Contact Information			Facility Informa	tion	
1110 West Washington Street, Phoenix, AZ 850	07	EPA ID#: N/A			
Follow-Up Contact: <u>Tony Stark</u> E-Mail Address: tonystark@starkindustries.com		· · —	ony Stark's Lab Avenger Avenu	8	
Phone Number: (555) 555-5555		City: Phoenix	Avenger Avenu	Zip:85	251
NOTICE OF OPPORT	UNITY TO C	ORRECT DEFIC	IENCIES		
The Arizona Department of Environmental Quality (ADEQ) has for the Arizona Revised Statutes (A.R.S.), a rule within the Ariz	s reason to believe	that the above reference	ed facility has fai	iled to meet	a requirement
The purpose of this document is to provide notice that ADEQ be provides opportunity to: (1) request a meeting with ADEQ and (a larve occurred; or (3) document that the violations have been correctly of the violations have been to other substance is permitted. A.R.S. 544-1304.01(A)(5) - Storage of used waste tires or other substance is permitted. A.R.S. 544-1304.01(A)(7) - Storage of used waste tires with points throughout the storage area so that the travel distant than seventy-five feet. 	discuss the facts su rrected. LATION LIST utdoors within fift ithout placing clas	prounding the violation y feet of any area in wh ss (2A-10BC) type fire	i; (2) demonstrate ich smoking of to extinguishers at y	to ADEQ	that no violations Report Pg. ny
If you have questions about the violations alleged above please a more information, or to request a meeting.	refer to the attache	ed Inspection Report or	contact the ADE	Q contact li	sted above for
	OMPLIANCE	DOCUMENTATIC)N		
Within # calendar days of the date of this notice; please submit				g that no v	iolation has
occurred or documentation that the alleged deficiency has been receipts, standard operating procedures, and/or relevant logs.	n corrected. Acce	ptable documentation i	includes, but is no	ot limited to	photographs,
Once ADEQ has received the requested documentation, the ca	ase will be closed	and a letter will be iss	ued stating that t	the agency	will take no
further action as a result of this inspection. Ackn	nowledgement o	of Receipt		_	
				-	. /
Signature of ADEQ Representative:				Date:	1/27/2020
Signature of Facility Peoreceptative:				Data:	1/27/2020



What is on an NOC?	ARIZONA DEPARTMENT
 Facility information 	Follow-Up ADEQ Contact Information Facility Information 1110 West Washington Street, Phoenix, AZ 85007 Facility Information Follow-Up Contact: Tony Stark E-Mail Address: tonystark@starkindustries.com Phone Number: (555) 555-5555
 Alleged violations 	NOTICE OF OF PORTURITY TO CORRECT DEFICIENCIES The Arizona Department of Environmental Quality (ADEQ) has reason to believe that the above referenced facility has failed to meet a requirement for the Arizona Revised Statutes (A.R.S.), a rule within the Arizona Administrative Code (A.A.C.), or an applicable permitVicense, as listed below. The Arizona Revised Statutes (A.R.S.), a rule within the Arizona Administrative Code (A.A.C.), or an applicable permitVicense, as listed below. The purpose of this document is to provide notice that ADEQ believes a violation of an environmental requirement has occurred. Additionally, it revised as opportunity to: (1) anguest a meeting with ADEQ and discuss the facts surrounding the violation: (2) demonstrate to ADEQ that no violations have occurred; or (3) document that the violations have been corrected. Report Pg. 1. A.R.S. 544-1304.01(A)(5) - Storage of used waste tires outdoors within fifty feet of any area in which smoking of tobacco or any other substance is permitted. Report Pg. 2. A.R.S. 544-1304.01(A)(7) - Storage of used waste tires without placing class (2A-10BC) type fire extinguishers at well marked points throughout the storage area so that the travel distance from any point in the storage area to a fire extinguisher is not more than seventy-five feet. 3. 3.
 Timeline for submitting compliance documentation. 	
Signatures	
	You have questions about the violations alleged above please refer to the attached Inspection Report or contact the ADEQ contact listed above for Those uncontaining or to request a meeting. SUBMITTING COMPLIANCE DOCUMENTATION Within # calendar days of the date of this notice; please submit documentation to the ADEQ contact above demonstrating that no violation has occurred or documentation that the alleged deficiency has been corrected. Acceptable documentation includes, but is not limited to photographs, receipts, standard operating procedures, and/or relevant logs. Once ADEQ has received the requested documentation, the case will be closed and a letter will be issued stating that the agency will take no
	Acknowledgement of Receipt
ר - ריב אוני איני איני איני איני איני איני איני	Signature of ADEQ Representative: Date: 1/27/2020
L	Signature of Facility Representative: Date: 1/27/2020



What is on an NOC?

- Compliance conditions for alleged violations.
- These are standardized and linked to specific violations.
- Provides the exact documentation needed to return to compliance.

COMPLIANCE CONDITIONS

- Provide documentation that (No smoking) signs are posted in suitable and conspicuous locations prohibiting smoking within fifty feet of the used/waste tire pile. Alternatively, provide documentation that the used/waste tires were removed from the property and disposed at an approved Waste Tire Collection Site. Documentation shall include photographs of the used/waste tire removal, as well as, receipts for the disposal of the used/waste tires.
- Provide documentation that sufficient class (2A-10BC) type fire extinguishers are placed at <u>well marked</u> points throughout the used/waste tire storage area so that the travel distance from any point in the storage area to a fire extinguisher is not more than seventy-five feet. Alternatively, provide documentation that the used/waste tires were removed from the property and disposed at an approved Waste Tire Collection Site.
 3.



NOC Closure

- If the violation is corrected within the time allowed by the NOC, the inspector closes the NOC case.
 - ADEQ issues a closure letter to the RP.
- After the first instance of a missed compliance deadline, the program will refer to the Community Liaison.
 - The Community Liaison exists to work with facilities to resolve the NOC conditions.
 - This relieves case load on the inspector and provides a one-on-one contact for the customer.

CONT GOUL	Arizona Dep. of ivironmentai	(¥)	NAMENTAL COLOR		
Douglas A. Ducey Governor			Misael Cabrera Director		
Follow-Up ADEQ Contact Infor 1110 West Washington Street, Phoer Follow-Up Contact: Tony Stark E-Mail Address: tonystark@starkindus Phone Number: (555) 555-5555	nix, AZ 85007	Facility Inf EPA ID#: N/A Facility Name: Tony Stark' Address: 123 W Avenger / City: Phoenix	: Lab	5251	
NOTICE OF (OPPORTUNITY TO	CORRECT DEFICIENCIE	\$		
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If you have questions about the violations alleged at more information, or to request a meeting.	oove please refer to the atta	ched Inspection Report or contact the	ADEQ contact l	isted above for	
SUBM		CE DOCUMENTATION			
Within # calendar days of the date of this notice; pl occurred or documentation that the alleged deficie receipts, standard operating procedures, and/or rel	ncy has been corrected. Ac levant logs.	cceptable documentation includes, but	t is not limited t	o photographs,	
Once ADEQ has received the requested documentation, the case will be closed and a letter will be issued stating that the agency will take no further action as a result of this inspection.					
Acknowledgement of Receipt					
Signature of ADEQ Representative:			Date:	1/27/2020	
Signature of Facility Representative:			Date:	1/27/2020	

Notice of Violation



What is an NOV?

- Describes the facts known to ADEQ at the time the NOV is issued.
- Cites the laws or rules that ADEQ relies on for the alleged noncompliance.
- Provides the RP an opportunity to do any of the following actions before ADEQ takes formal enforcement action:
 - Meet with ADEQ and discuss the facts surrounding the violation,
 - Demonstrate to ADEQ that no violation has occurred, or,
 - Document that the violation has been corrected.



Notice of Violation

NOV Procedure

- All NOVs are office-issued, unless prior Director authorization.
- All NOVs are reviewed by unit managers, section managers, and division directors prior to issuance.
- If the violation is not corrected within the timeframe allowed by the NOV, the program will initiate formal enforcement.
 - Consent Order or Compliance Order



Notice of Violation

ADEQ Arizona Department of Environmental Quality

NOV Closure

- If the violation is resolved within the time allowed by the NOV, ADEQ can issue a closure letter and either:
 - Forgo initiating formal enforcement (including seeking civil penalties) or,
 - Explicitly reserve the right to seek civil penalty, or seek a civil penalty regardless whether the RP achieves or demonstrates compliance.



Escalated Enforcement





TABLE OF CONTENTS

INTRODUCTION	
COMPLAINT PROCEDURES	
INSPECTION PROCEDURES	
INFORMAL ENFORCEMENT PROCEDURES	
Enforcement Action Matrix	
Notice of Opportunity to Correct Deficiencies (NOC)	0
Notice of Violation (NOV)	2
Community Liaison Referral and Follow-up	3
ESCALATED ENFORCEMENT TOOLS	5
Consent Order	5
Compliance Order	6
OTHER ENFORCEMENT TOOLS	7
Civil Referral	7
License Suspension	7
Criminal Referral	7
Penalties	7

For more information about escalated enforcement or informal enforcement procedures, please refer to the ADEQ Compliance Handbook.

www.azdeq.gov/compliance_assistance



Conclusion

- Introduction
- ADEQ Background
- Inspections 101
 - Pre-Inspection
 - Field Time
 - Post-Inspection
- Enforcement
 - Informal vs Formal Enforcement
 - Enforcement Escalation
- Conclusion & Questions







Questions?

Katherine Phillips phillips.katherine@azdeq.gov Office: (602) 771 – 4183 Cell: (602) 509 – 1172

